

A photograph of two workers in safety gear (hard hats and high-visibility vests) standing in front of a wind turbine. The worker in the foreground is holding a tablet. The background shows the silhouette of a wind turbine against a bright sky.

Eltronic Group
ENGINEERING IMPACT

Quality Policy

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1 Scope

This quality policy is targeted at Eltronic Group and its subsidiaries. This overall policy must be assimilated for activities within each subsidiary, in compliance with strategic governance and any management system that may be implemented.

2 Basis

The basis for this policy is the overall governance of the service level agreement contract, in which the company level of compliance with any management system is agreed on.

3 Purpose

The purpose of governing this policy is to ensure high-level performance, target measurement, controlled procedures, and compliance with commercial and system requests.

4 Ownership

The quality policy is owned and governed by QHSE & Sustainability Director, with reference to the Eltronic Group Directory Board.

5 Target

Eltronic Group's subsidiaries are expected to comply with this policy and the targets defined below. Furthermore, the subsidiaries are requested to formulate individual targets adapted to their context.

6 Evaluation

The policy will be evaluated bi-yearly and is part of Eltronic Group's planned and controlled "Platform & System Evaluation Coordination Board".

7 Policy

Success in the market depends on our ability to always provide our customers with products and services that meet or exceed both their expectations and applicable requirements and create value for our customers.

Customer needs shall guide our ways of working. Quality excellence shall be achieved by describing, working according to, and continuously improving our processes. Every individual shall understand how he/she can contribute to customer satisfaction and quality improvement. Results shall be monitored against set objectives and improved to ensure continued customer success. Processes shall be continuously evaluated, and actions are taken to ensure they are effective and efficient.

A preventive and proactive approach shall always be applied. In Eltronic Group, we constantly strive to do better, and we formulate and review our quality objectives continuously. We expect that our employees never compromise on quality and always show commitment to our quality.

7.1 Policy Statements

We will live up to our policy by:

Ensuring ISO 9001 certification and compliance at all locations.

Ensuring platforms and systems for instruction & training in quality procedures.

Supporting our customers in achieving their business goals through committed leadership and highly skilled, competent staff.

Driving effective and aligned processes, and continually improving them to prevent failures.

Ensuring that all Eltronic Group subsidiaries must have quality as a measure of the performance experienced by their customers themselves.

7.2 Policy Targets

1. Providing figures on quality performance every month.
2. Having a yearly ongoing QIP “quality improvement plan” to ensure continuous improvement.
3. Having or becoming an ISO 9001-certified system for selected sites.