

**Eltronic Group**  
ENGINEERING IMPACT

# Quality Policy

## 1 Scope

This Quality Policy applies to Eltronic Group and its subsidiaries.

## 2 Purpose

This policy is a statement of Eltronic Group and its subsidiaries' commitment to quality and continuous improvement, ensuring high performance, measurable targets, well-controlled processes, and compliance with customer requirements.

## 3 Ownership

The Quality Policy is owned and governed by the CEO and Board of Directors of Eltronic Group. The CEO of each subsidiary is obliged to implement this policy unless it is replaced by a specific company policy covering at least the same purpose, statements, and targets.

## 4 Governance

Eltronic Group's Executive Board approves and defines the Quality Policy and is regularly informed on performance and initiatives related to quality across our projects, services and products. QHSE representatives from the major companies and relevant departments across Eltronic Group advise the Executive Board on quality-related issues.

## 5 Evaluation

The policy will be evaluated every two years or more frequently in the event of significant changes to the subject of the policy.

## 6 Policy

Our success depends on consistently delivering products and services that meet or exceed customer expectations and applicable requirements, thereby creating long-term value.

Customer needs shall guide our ways of working. We achieve quality excellence by clearly defining our processes, following them consistently, and continuously improving them. Each individual should understand how they can contribute to quality assurance and customer satisfaction. Results shall be monitored against set objectives and improved to ensure continued customer success. Processes should be continuously evaluated, and actions must be taken to ensure they remain effective and efficient.

A preventive and proactive approach shall always be applied. In Eltronic Group, we constantly strive to do better, and we formulate and review our quality objectives continuously. We expect every employee to uphold our quality standards without compromise and to take personal responsibility for delivering quality in all activities.

### 6.1 Policy Statements

We will live up to our policy by:

- Supporting customers in achieving their business goals through committed leadership and highly skilled, competent staff.
- Ensuring platforms and systems for instruction and training in quality processes.
- Driving effective and aligned processes and continually improving them to prevent failures.
- Ensuring that quality performance is captured in customer feedback and surveys.